

12th School of Nuclear Knowledge Management
5 – 9 September 2016, Trieste, Italy

	5 September	6 September	7 September	8 September	9 September
	Introductory topics	Implementing NKM	Information management	Tacit knowledge management	Wrapping up
9:00 9:30	8:00 9:00 REGISTRATION 9:00 10:00 ADMINISTRATION	NKM organizational challenges A Kosilov, Russia	Developing a strategy for knowledge preservation A Kosilov, Russia	Talent Management in Nuclear Organization D. Heler , USA	
9:30 10:15	10:00 10:45 Opening Introduction of participants Welcoming words from directors C. Tuniz (ICTP) M. Sbaaffoni (IAEA)	NKM and Corporative Culture (Building and maintaining a knowledge sharing culture) A Tolstenskov, Russia	Information and explicit Knowledge management A Tolstenskov, Russia	Capturing tacit Knowledge: methods and techniques A Tolstenskov, Russia	Project development session (In groups). All mentors
10:15 10:45	School of nuclear knowledge management: strategy, approach and achievements M Sbaaffoni, IAEA	Integration of Knowledge processes into day-to-day business and work processes Z. Pasztor, Hungary	Portal development (some examples) A Tolstenskov, Russia D. Beraha, Austria	Knowledge Capture and Sharing- People to People D. Heler, USA	
10:45 11:15	Morning Break	Morning Break	Morning Break	Morning Break	Morning Break
11:15 12:00	Collaborative ICTP/IAEA activities C.Tuniz , ICTP	Case Study NKM in a Regulatory body A.Kossilov, Russia	Preserving the explicit Nuclear Knowledge: A case study V Kupriyanov, Russia	Practical Session Capturing tacit knowledge All mentors	The IAEA's Technical Cooperation Programme. A.Raffo Caiado, IAEA
12:00 12:30	How to start: Key questions for a better KM future M. Sbaaffoni, IAEA	NKM organizational challenges Practical Exercise All Mentors	Introduction to Semantic Technologies and Knowledge Representation D. Beraha, Austria	Implementing KM in Nuclear Operating Organizations D. Heler USA	NKM for Universities E. Kulikov, Russia
12:30 13:00	Participant's Group projects Concept, selection and implementation M. Sbaaffoni, IAEA			Risk Management of Knowledge Loss D. Heler ,USA	International Case Studies on Nuclear Knowledge Management D. Heler, USA
13:00 14:00	Lunch time	Lunch time	Lunch time	Lunch time	Lunch time
14:00 14:30	Discussion: Current KM challenges in your organization All participants	Self-Assessment tools IAEA Example Z. Pasztor, Hungary M. Sbaaffoni, IAEA	Applications of Semantic Technologies in Nuclear Knowledge Management D. Beraha, Austria	Practical session K-loss risk analysis All mentors	Presentation of the group projects (15 minutes each)
14:30 15:00	IAEA Safety Standard requirements for managing knowledge in a nuclear organization Z. Pasztor, Hungary	Self-Assessment tools IAEA Example Introduction and practical exercise (all lecturers)			
15:00 15:45	Specifics of managing Knowledge in Nuclear Field A Kosilov, Russia	Practical Session: Develop a Knowledge Model and application D. Beraha, Austria A. Tolstenkov, Russia	Discussion of the results of the Practical Session of K-Loss risk	Participants: Afternoon Break Mentors : Project Eval.	
15:45 16:15	Afternoon Break				
16:15 16:45	Palo Verde Nuclear Generation Station Case Study D. Heler USA	Project development session (In groups). All mentors	Continuation Practical Session: Develop a Knowledge Model and application D. Beraha, Austria A. Tolstenkov, Russia	Project development session (In groups). All mentors	Closing Session: Final remarks Best Project Award
16:45 17:30	Participants' group project: Groups integration and introductory work M Sbaaffoni, IAEA All mentors				
17:30 18:30					
19:30	Reception at the AGH terrace				