

**School on Nuclear Knowledge Management –
Trieste, 11-15 September 2017**

	Monday	Tuesday	Wednesday	Thursday	Friday
8:30 9:15	Registration				
9:15 10:00	Administration	NKM and Corporative Culture (Building and maintaining a knowledge sharing culture) <i>A Tolstenskova, Russia</i>	ISO Standard Development for Knowledge <i>R. Young (UK)</i>	Information and explicit Knowledge management <i>A. Tolstenskova (Russia)</i>	Case Study NKM at CEZ <i>R. Kvetonova (Czech Rep.)</i>
10:00 10:45	Welcoming words Introduction of participants NKM School: strategy, approach and achievements <i>M.E Urso (IAEA)</i>	Organisational learning <i>A. Jashapara (UK)</i>	Talent Management in Nuclear Organizations <i>D. Heler (US)</i>	Impact of current technology trends on information management <i>D. Savic (IAEA)</i>	Case Study NKM at GRS <i>K. Krmoian (Germany)</i>
10:45 11:15	11:00 Collaborative ICTP/IAEA activities <i>C. Tuniz (ICTP)</i>	Coffee break	Coffee break	Coffee break	Coffee break
11:15 11:45	The Three Generations of KM (1990-present) & what we have learned so far (1h) <i>L. Prusak (US)</i>	Some Basic tools and methods for working with knowledge (1h) <i>L. Prusak (US)</i>	Knowledge Capture and Sharing- People to People <i>D. Heler (US)</i>	Risk Management of Knowledge Loss <i>D. Heler (US)</i>	<i>Organizing nuclear information: The role of INIS D. Savic (IAEA)</i>
11:45 12:30	Introduction of Group projects (15min) <i>M. Scaffoni (IAEA)</i>	12h15 Examples of KM projects: strategy, measurement and results, key lessons learned <i>R. Young (UK)</i>	Capturing tacit Knowledge: methods and techniques <i>A. Tolstenskova (Russia)</i>	Practical session K-loss risk analysis <i>(All lecturers)</i>	NKM for Universities <i>E. Kulikov (Russia)</i>
12:30 13:00			12:30 Key Performance indicators for NKM <i>R. Kvetonova (Czech Rep.)</i>		12h15 IAEA activities on NKM IAEA
13:00 14:00	Lunch break	Lunch break	Lunch break	Lunch break	Lunch break
14:00 14:30	Revisiting the pre-training: Key questions for a better KM future <i>M. Scaffoni (IAEA)</i>	KM Programmes in Rosatom <i>A. Tolstenskova (Russia)</i>	Building Knowledge Capabilities in Organizations How NASA did it (1h) <i>L. Prusak (US)</i>	Developing Sustainable Organizations for New Nuclear Power Countries through KM <i>R. Cain (US)</i>	Presentation of group project <i>(In groups - All mentors)</i>
14:30 15:15	Managing Your Critical Knowledge Assets <i>R. Young (UK)</i>	Implementing KM in nuclear organisations <i>A. Kosilov (Russia)</i>		Self-Assessment tools - IAEA Example <i>M. Scaffoni (IAEA)</i>	
15:15 16:00	Specifics of managing Knowledge in Nuclear Field: <i>A. Kosilov (Russia)</i>	Implementing KM in Nuclear Operating Organizations as a part of Strategic Workforce Planning <i>D. Heler USA</i>	Capturing tacit knowledge (Interview exercise)	Self-Assessment tools practical exercise <i>(All lecturers)</i>	
16:00 16:30	Coffee break	Coffee break	Coffee break	Coffee break	
16:30 17:00	Strategic management perspective <i>A. Jashapara (UK)</i>	Case study - World Bank <i>A. Jashapara (UK)</i>	<i>Current work of the DOE/NNSA - Succession Planning for Technical Experts R. Cain (US)</i>	NKM for regulators Some examples <i>A. Kosilov (Russia)</i>	Closing Session and final remarks
17:00 17:30	Palo Verde NPP Case Study <i>D. Heler (USA)</i>				
17:30 18:30	Participants' group project: Groups integration and introductory work <i>M Scaffoni, IAEA All mentors</i>	Project development session <i>(In groups - All mentors)</i>	Project development session <i>(In groups - All mentors)</i>	Project development session <i>(In groups - All mentors)</i>	
19:30	RECEPTION				

Lectures	Case studies	Practical sessions	Group projects
----------	--------------	--------------------	----------------