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Joint ICTP-IAEA School of Nuclear Knowledge Management

1 - 5 September 2008

Practical Examples of IT Tools to Support Knowledge Management

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AUSTRIA*

Practical examples of IT tools to support knowledge management

Part 1. Virtual Collaboration with Livelink Document Management System

A.Pryakhin, IAEA

School of Nuclear Knowledge Management,
1-5 September 2008,
ICTP, Trieste, Italy

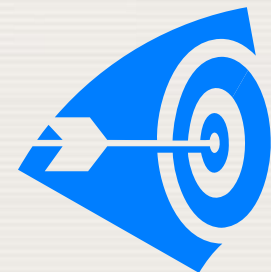


IAEA

International Atomic Energy Agency

Objectives

- Define the purpose of Livelink
- Describe main features of Livelink DMS
- Provide examples of Livelink implementation and solutions



Do you want to

- ☑ Standardize, merge and archive information in one platform
- ☑ Version and track history of documents without redundancies
- ☑ Share information inside and across areas and/or with outside parties (if applicable)
- ☑ Perform and archive discussions and polls
- ☑ Allow defined access in a flexible way (time, permissions)



Then ... use Livelink

- Web-based repository enables to
- Define workspaces with
- Restrictions and permissions plus
- Use of other Livelink features



Types of Solutions

Complex	NE Knowledge Portal	TC Projects, Preparation of Country Briefs for DG Briefings
Simple	Administrative documents in NE (NE Internal Life)	Action plans, Workshop material
	Knowledge Sharing	Collaboration

Solution Replication and Tailoring

The solutions can be easily replicated and tailored to your needs. We will help you find:

- What should be shared?
- Who needs access to it?
- How will users use the area?
- What documents need to be migrated?
- How do users currently find the documents?
- Who will be responsible for managing the area?



Basic steps

- Analysis
- Design
- [Development and] Implementation

Analysis

- ☑ Identify specific business needs:
 - define objective of work = results of required work
 - ✍ define user group(s)
 - ✍ define most common scenarios (requires discussions and determination of work processes and workflows)
 - ✍ define estimated size and growth of workspace including future maintenance input needed
- ☑ Match defined needs against offered features
- ☑ Identify optimal technical solution

Design

- ☑ Design folder structure
- ☑ Design access control structure
 - ✍ Who is member of what group
 - ✍ Which folder(s) are available to a group
 - ✍ What type of access is permitted to a group (read-write-admin)
 - ✍ Record and maintain access & permission list
- ☑ Establish other Livelink features e.g. full-text search
- ☑ Add procedures and information for end-users

Six steps to Implementation

- Design the taxonomy and access permissions
- Create workspace and user groups in co-operation with Local Coordinator
- Train Local Coordinator(s)
- Taxonomy implementation
- Migrate the documents (if needed)
- Train Users



Livelink – first look

Enterprise - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites

Address http://kc.iaea.org/livelink/lisapi.dll/fetch/2000/customview%2Ehtml?func=llworkspace

Enterprise Workspace: Enterprise

PRYAKHIN, Andrey Tuesday, 2006-09-19

POWERED BY Livelink

Search Knowledge Centre for From Here

Go

Personal Enterprise Tools Help

My Workspace Favorites Workspace Users & Groups Settings Contents For This Page

Enterprise

IAEA Knowledge Centre

An internal collaborative working environment for Agency staff

Organizational Workspace

Includes workspaces for collaboration within an organizational unit (Section or Division), often centred around the administration of that unit or around communities of practices among staff in the unit. [Browse ...](#)

Cross-organizational Workspace

Includes workspaces for collaboration and sharing across organizational boundaries. This may consist of collaboration within processes that span boundaries of a Section or Division (e.g. preparation and promulgation of PMO documents, technical cooperation projects) and interest groups and communities of practice (e.g. the Web Developers Forum) or involve access to documents available as reference material to all Agency staff. [Browse ...](#)

Quick Links

- Service Description
- Guidelines
- Quick Start Desktop 2005 Users
- FAQs

Featured Items

Cross-organizational Workspaces

Organizational Workspaces

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Done Trusted sites

Livelihood Features

- Interactive website available for a team
- Team members (groups; roles for projects: coordinator, member, guest)
- Standard web interface (IE) and Internet connection
- Share and manage documents
- E-mail notifications
- Communicate via discussion forums
- (real time meetings - MeetingZone)
- Provide access to relevant information
- Every object (file, folder, project, etc.) has unique address (URL)



What more does Livelink offer?

- ☑ Full-text search (Metadata)
- ☑ Standardization (Metadata)
- ☑ Polls, discussion groups...
- ☑ Documents exist once and in one version only
(control of workflow and versioning)
- ☑ Share information and collaboration as needed
with any area/staff in-house and externally

User registration

- User-id the same as for the IAEA domain.
- Personal and contact information is synchronized with Active Directory (AD).
- Coordinator should request to include users into certain group as well as to removed from a group.
- If a user is not active in any group he/she will be removed.



Licenses

- Each user needs to have a license.
- Licenses can be reused.
- Accounts for active users have to be maintained.
- Budget must be defined (initial plus maintenance).
- Other sources should be used to fund the licenses for all others.

Training and supporting material

- Introduction (e.g., this session)
- QuickStart for Users (available in Livelink)
- Training for local administrators (by the IAEA)
- Training for developers (by the OpenText)
- OpenText website <http://www.opentext.net>



Support

- NENP Livelink local administrator
- Central Help Desk
- MTIT/BSS



Application for IAEA needs

- Document repository (archive) / Knowledge Base
- Collaboration tool
- ?

Responsibility to maintain and update is important



Application in Programmes & Projects

- NE/NENP
 - NENP: NENP Newsletter
 - NPES:
 - Regular programme (e.g. Action plans)
 - I&C Consultancy Meeting
 - NPTDS: INPRO
- NE/INIS (Corporate Knowledge Management)
 - Country Briefs (DG)
 - Travel reports
 - NE Internal Life
- TC
 - VINCA project – research reactor decommissioning TC project in Serbia
 - TC IRA Project
 - Asia and Latin America national coordinators for regional projects
 - Regional RCA electronic networking project
 - Country Programme Profile projects
 - Meetings, workshops, training courses



Experience – lessons to be learned

- Easy and fast to establish
- Useful when collaboration is long term and around documents
- Well managed and structured document repository and up-to date contact information
- Active moderator important
- Easy to learn, but still an effort; log-in, many do not like the Livelink standard interface.
- Difficulties to access the system and down/upload documents from some countries



Key issues

- “Business case”, objectives and outcomes should be well defined.
- Are there teams, which have problems to manage documents or to communicate and is there commitment to work virtually?
- Savings in travel, meeting, distribution, communication costs.
- Improved team work efficiency.



Livelink is a tool

- Livelink is a tool, not an objective



Livelink Servers

- <http://partners.iaea.org> (external)
- <http://kc.iaea.org> (MTIT, Agency-wide)
- <http://kcom.iaea.org> (INIS/NE, NKM)



Livelink

- ***Livelink*** –
<http://partners.iaea.org>

LIVE DEMO (7-10 min)



Livelink – overview

The screenshot shows the Livelink Atlas web application running in Microsoft Internet Explorer. The browser's address bar displays the URL: `http://kc.iaea.org/livelink/lisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL`. The page title is "IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA".

The application interface includes a top navigation bar with the "Livelink Atlas" logo and the user's name, "PRYAKHIN, Andrey", with the date "Tuesday, 2006-09-19". Below this is a search bar and a menu with options: "Personal", "Enterprise", "Tools", and "Help".

The main content area is titled "Enterprise Workspace: Enterprise" and features a search bar for the "Knowledge Centre". The left sidebar displays a tree view of the "IAEA Knowledge Centre" structure, including categories like "Personal", "Enterprise", "Workspace", "Cross-organizational Workspaces", and "Organizational Workspaces".

The main content area contains a banner for the "IAEA Knowledge Centre" with the tagline "An internal collaborative working environment for Agency staff". Below the banner, there are sections for "Organizational Workspace" and "Cross-organizational Workspace", each with a brief description and a "Browse ..." link. A "Quick Links" box on the right lists links for "Service Description", "Guidelines", "Quick Start Desktop 2005 Users", and "FAQs".

The "Featured Items" section at the bottom displays two folder icons: "Cross-organizational Workspaces" and "Organizational Workspaces".

The footer of the application includes the "Livelink Atlas" logo, the version information "Livelink © Version 9.5.0, Copyright © 1995-2005 Open Text Inc. All rights reserved.", and a status bar showing "TC (Size: 4 Items - Modified: 2005-11-10 17:08)".

Livelink – Organizational Workspace

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Print Mail New Tab

Address http://kc.iaea.org/livelink/llisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelink Atlas Enterprise Workspace: Organizational Workspaces **PRYAKHIN, Andrey** Tuesday, 2006-09-19 **POWERED BY Livelink**

Search Knowledge Centre for From Here

Personal My Workspace Favorites Enterprise Workspace Users & Groups Tools Settings Help Contents For This Page

IAEA Knowledge Centre

- NENP Links
- Personal [PRYAKHIN, Andrey]
- Enterprise [Enterprise]
 - Workspace [Enterprise]
 - Cross-organizational Workspaces
 - Financial Resources
 - Human Resources
 - Information Resources
 - Information Dissemination
 - Information Resource Support
 - Applications and Databases
 - Control
 - Customer Services
 - Operations
 - Planning
 - Protection
 - Reviewing
 - Nuclear Safety and Security
 - Nuclear Technology for Development
 - Nuclear Verification
 - Property and Material Resources
 - Strategic Management
 - Organizational Workspaces
 - DGO
 - Office of the Director General
 - MT
 - Department of Management
 - NA
 - Department of Nuclear Sciences and Applications
 - NE
 - Department of Nuclear Energy
 - NS
 - Department of Nuclear Safety and Security
 - SG
 - Department of Safeguards
 - TC
 - Department of Technical Cooperation

Enterprise Organizational Workspaces

Detail View

Copy Move Delete

Type	Name	Size	Modified
	DGO	6 Items	2006-05-19 14:36
	Office of the Director General		
	MT	11 Items	2006-01-25 10:03
	Department of Management		
	NA	8 Items	2006-08-25 11:24
	Department of Nuclear Sciences and Applications		
	NE	17 Items	2006-06-14 11:31
	Department of Nuclear Energy		
	NS	6 Items	2005-02-04 01:45
	Department of Nuclear Safety and Security		
	SG	2 Items	2006-07-14 14:45
	Department of Safeguards		
	TC	4 Items	2005-11-10 17:08
	Department of Technical Cooperation		

Copy Move Delete

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Polls (Size: 1 Item - Modified: 2006-04-25 19:23) Trusted sites

Livelihood – Cross-organizational Workspace

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kc.iaea.org/livelihood/llisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelihood Atlas Enterprise Workspace: Cross-organizational Workspaces

PRYAKHIN, Andrey Tuesday, 2006-03-19

Personal Enterprise Tools Help

My Workspace Workspace Users & Groups Settings Contents For This Page

Search Knowledge Centre for From Here

Go

Enterprise Cross-organizational Work...

Detail View

Type	Name	Size	Modified
Folder	Financial Resources	7 Items	2005-02-03 21:36
Folder	Human Resources	10 Items	2005-03-15 20:28
Folder	Information Resources	2 Items	2005-03-15 20:14
Folder	Nuclear Safety and Security	6 Items	2005-02-03 21:36
Folder	Nuclear Technology for Development	5 Items	2005-03-15 20:28
Folder	Nuclear Verification	8 Items	2005-02-03 21:36
Folder	Property and Material Resources	2 Items	2005-03-15 20:28
Folder	Strategic Management	8 Items	2005-03-15 20:24

Copy Move Delete

Copy Move Delete

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Agency Contacts (Size: 6 Items - Modified: 2006-06-29 16:27)

Trusted sites

Livelihood – Users and groups

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kc.iaea.org/livelihood/lisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelihood Atlas Users and Groups

PRYAKHIN, Andrey
Wednesday, 2006-09-20

Personal Enterprise Tools Help

My Workspace Workspace Settings Contents
Favorites Users & Groups For This Page

Search Knowledge Centre for Enterprise

Find: Group Name that starts with NENP Find

Type	Name	Actions
	NENP	Edit
	NENP.Coordinators	Edit
	NENP.Crisis Management Authors	Edit
	NENP.Crisis Management Readers	Edit
	NENP.DCT.Guests	Edit
	NENP.DCT.Members	Edit
	NENP.NP.Engineering Section	Edit
	NENP.NP.Technology Development Section	Edit
	NENP.NPES.Coordinators	Edit
	NENP.NPES.Section Head	View
	NENP.NPIDS.Section Head	View

Livelihood Atlas

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About Livelihood Trusted sites

Livelink – Personal Workspace

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Print Mail New Folder

Address http://kc.iaea.org/livelink/llisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL Go Links

Livelink Atlas

IAEA Knowledge Centre

My Featured Items

- Favorites
 - All
 - General
 - NENP Links
- Personal [PRYAKHIN, Andrey]
 - My Workspace [pryakhina Home]
 - Agenda.doc
 - Assignments
 - Borrowed Items
 - Collections
 - Discussions
 - Favorites
 - My Groups
 - My Profile
 - News
 - Notification
 - Projects
 - Prospectors
 - Recommendations
 - Reports
 - Reserved Items
 - Search Templates
 - Task Lists
 - Workflows
 - Enterprise [Enterprise]
 - Workspace [Enterprise]
 - Cross-organizational Workspaces
 - Organizational Workspaces
 - Users & Groups
 - Classifications
 - Physical Objects
 - Records Management
 - Tools
 - Search
 - Settings
 - Toggle Livelink Atlas
 - Help
 - Contents
 - For Livelink Atlas
 - Send Feedback
 - About Livelink

My Workspace

Search Knowledge Centre for From Here

Personal Enterprise Tools Help

My Workspace Workspace Settings Contents
Favorites Users & Groups For This Page

Add Document Add Folder Add Item

pryakhina Home

Detail View

Copy Move Delete

Type	Name	Size	Modified
	Agenda.doc	31 KB	2005-03-14 15:40

Copy Move Delete

Edit Open Download

Livelink Atlas

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Trusted sites

Livelink – Actions for object

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kc.iaea.org/livelink/lisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelink Atlas

My Workspace

PRYAKHIN, Andrey
Wednesday, 2006-09-20

Personal Enterprise Tools Help

My Workspace Workspace Users & Groups Settings Contents For This Page

Add Document Add Folder Add Item

pryakhina Home

Detail View

Copy Move Delete

Type	Name	Size	Modified
Document	Agenda.doc	31 KB	2005-03-14 15:40

Download
Open
View as Web Page
Add Version
Edit
Rename
Add to Favorites
Copy
Make Generation
Make Shortcut
Move
Set Notification
Make News
Rate It
Permissions
Reserve
Find Similar
Delete
Properties

Livelink Atlas

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Done

Trusted sites

Livelink – Object properties

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kc.iaea.org/livelink/llsapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelink Atlas

My Workspace

PRYAKHIN, Andrey
Wednesday, 2006-09-20

Personal Enterprise Tools Help

My Workspace Workspace Users & Groups Settings Contents For This Page

Add Document Add Folder Add Item

pryakhina Home

Detail View

Copy Move Delete

Type	Name	Size	Modified
	Agenda.doc	31 KB	2005-03-14 15:40

Download Open View as Web Page Add Version Edit Rename Add to Favorites Copy Make Generation Make Shortcut Move Set Notification Make News Rate It Permissions Reserve Find Similar Delete Properties

General Specific Audit Categories Classifications Holds Ratings Records Detail References Versions WebDAV XReference

Livelink Atlas

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javascript:doSubMenu('funcMenu48715626','functionMenu487156'); Trusted sites

Livelihood – Object audit

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kc.iaea.org/livelihood/lisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelihood Atlas

Document Properties: Agenda.doc

PRYAKHIN, Andrey
Wednesday, 2006-09-20

Search Knowledge Centre for Enterprise

Personal Enterprise Tools Help

My Workspace [pryakhina Home]

Agenda.doc

pryakhina Home Agenda.doc

Edit Open Download

General	Specific	Audit	Categories	Classifications	Holds	Ratings	Records Detail	References	Versions	WebDAV	XReference
Event						Date	User				
Unreserve						2005-03-14 15:40	PRYAKHIN, Andrey				
Version Opened						2005-03-14 15:38	PRYAKHIN, Andrey				
Reserve						2005-03-14 15:38	PRYAKHIN, Andrey				
Unreserve						2005-03-14 15:37	PRYAKHIN, Andrey				
Version Opened						2005-03-14 15:35	PRYAKHIN, Andrey				
Reserve						2005-03-14 15:35	PRYAKHIN, Andrey				
Unreserve						2005-03-14 15:08	PRYAKHIN, Andrey				
Version Added						2005-03-14 15:08	PRYAKHIN, Andrey				
Version Opened						2005-03-14 15:07	PRYAKHIN, Andrey				
Reserve						2005-03-14 15:07	PRYAKHIN, Andrey				
Version Added						2005-03-14 15:06	PRYAKHIN, Andrey				
Create						2005-03-14 15:06	PRYAKHIN, Andrey				

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Done Trusted sites

Livelink – Object version control

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

Address: <http://kc.iaea.org/livelink/lisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL>

Document Properties: Agenda.doc

PRYAKHIN, Andrey
Wednesday, 2006-09-20

Search Knowledge Centre for: Enterprise

My Featured Items

- IAEA Knowledge Centre
 - My Workspace [aryakhina Home]
 - Agenda.doc

Agenda.doc

General | Specific | Audit | Categories | Classifications | Holds | Ratings | Records Detail | References | **Versions** | WebDAV | XReference

Version	File Name	Size	Created	Created By	Storage Provider
2	Agenda.doc	31 KB	2005-03-14 15:08	PRYAKHIN, Andrey	
1	Agenda.doc	31 KB	2005-03-14 15:06	PRYAKHIN, Andrey	

Purge all versions except the most recent: 1 Purge Versions

Livelink Atlas

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Trusted sites

Livelink – Types of objects

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kc.iaea.org/livelink/llisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelink Atlas

My Workspace

PRYAKHIN, Andrey
Wednesday, 2006-09-20

Personal Enterprise Tools Help

My Workspace Workspace Users & Groups Settings Contents For This Page

Search Knowledge Centre for From Here

pryakhina Home

My Featured Items

- Favorites
 - All
 - General
 - NENP Links
- Personal [PRYAKHIN, Andrey]
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 - Projects
 - Prospectors
 - Recommendations
 - Reports
 - Reserved Items
 - Search Templates
 - Task Lists
 - Workflows
 - Enterprise [Enterprise]
 - Workspace [Enterprise]
 - Cross-organizational Workspaces
 - Organizational Workspaces
 - Users & Groups
 - Classifications
 - Physical Objects
 - Records Management
 - Tools
 - Search
 - Settings
 - Toggle Livelink Atlas
 - Help
 - Contents
 - For Livelink Atlas
 - Send Feedback
 - About Livelink

Detail View

Copy Move Delete

Type	Name	Size
	Agenda.doc	31 KB

Copy Move Delete

Add Document Add Folder Add Item

- Appearance
- Channel
- Compound Document
- Custom View
- Discussion
- Document
- Folder
- Poll
- Project
- Prospector
- Shortcut
- Task List
- Text Document
- URL

Livelink Atlas

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Trusted sites

Livelink – Search

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites Refresh Print Mail New Tab

Address http://kc.iaea.org/livelink/llisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL Go Links

Livelink Atlas Enterprise Workspace: Enterprise

PRYAKHIN, Andrey Wednesday, 2006-09-20 POWERED BY Livelink

Search Knowledge Centre for From Here Knowledge Portal Go

Personal Enterprise Tools Help

My Workspace Favorites Workspace Users & Groups Settings Contents For This Page

My Featured Items

- IAEA Knowledge Centre
 - My Featured Items
 - Favorites
 - All
 - General
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 - Personal [PRYAKHIN, Andrey]
 - Enterprise [Enterprise]
 - Workspace [Enterprise]
 - Cross-organizational Workspaces
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Quick Links

- Service Description
- Guidelines
- Quick Start Desktop 2005 Users
- FAQs

Featured Items

- Cross-organizational Workspaces
- Organizational Workspaces

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My Featured Items Trusted sites

Livelink – Search results

IAEA Knowledge Centre - Microsoft Internet Explorer provided by IAEA

File Edit View Favorites Tools Help

Back Forward Stop Home Search Favorites

Address http://kc.iaea.org/livelink/llisapi.dll?func=UniteAtlas.ToggleTreeDisplay&TreeName=LL

Livelink Atlas Search Result

PRYAKHIN, Andrey
Wednesday, 2006-09-20

PERSONAL - Enterprise - Tools - Help

My Workspace Favorites Workspace Users & Groups Settings Contents For This Page

My Featured Items

- IAEA Knowledge Centre
- My Featured Items
- Favorites
- All
- General
- NENP Links
- Personal (PRYAKHIN, Andrey)
- Enterprise (Enterprise)
 - Workspace (Enterprise)
 - Cross-organizational Workspaces
 - Organizational Workspaces
 - Users & Groups
 - Classifications
 - Physical Objects
 - Records Management
- Tools
 - Search
 - Settings
 - Toggle Livelink Atlas
- Help
 - Contents
 - For Livelink Atlas
 - Send Feedback
 - About Livelink

Results: 1 to 10 of a possible 1056

Refine Query Save Query Hide Summaries

Author	Rating	Include
FRONDA, Melinda	★★★★	<input type="checkbox"/>
PRYAKHIN, Andrey	★★★★	<input type="checkbox"/>
Admin	★★★★	<input type="checkbox"/>
BAGHDOYAN, Choqchik	★★★★	<input type="checkbox"/>
MORIWAKI, Masanao	★★★★	<input type="checkbox"/>

Date	Rating	Include
Past Month	★★★★	<input type="checkbox"/>
Past Three Months	★★★★	<input type="checkbox"/>
Past Six Months	★★★★	<input type="checkbox"/>
Past Year	★★★★	<input type="checkbox"/>

Location	Rating	Include
Organizational Workspaces:NE	★★★★	<input type="checkbox"/>
IAEA Committees:Task Force on Corporate Knowledge Management	★★★★	<input type="checkbox"/>
Monthly Reports:2005	★★★★	<input type="checkbox"/>
NE:TEMP	★★★★	<input type="checkbox"/>
TECDOC Series:TECDOC 0001 to TECDOC 0500	★★★★	<input type="checkbox"/>

Topic	Include
assist member states, manage nuclea...	<input type="checkbox"/>
explicit knowledge, tacit knowledge	<input type="checkbox"/>
km activities, knowledge centres, k...	<input type="checkbox"/>

Refine Results

Select Action...

100% [Portal Content Providers Meeting 9 Septe...](#)

Location: [Portal Content Providers \(2005.09.09\)](#) Date: 2006-01-30 Size: 552 KB

Summary: Nuclear Information **Portal** Meeting of Content Providers Advisory Group 2005-09-09 Attendees: Taghrid Atieh, Tomás Beas, Jason Besky, Mehmet Ceyhan, Liam Costello, Ian Ferris, Anthony Funnell, Markku Kempainen, Wei Lei, Jiri Mandula, Andrey Pryakhin, John Russell, Anne Scanlon, Robert Workman. Overview: John Russell presented an update on the project and Anne Scanlon presented a demo of the **Portal**. Feedback: Some custodians would prefer targeted searches e.g. search a specific subject area; rather than a broad general search which could return too many results and thus lose the end-user. Custodians can decide how (which level of integration) and when they will integrate into the **Portal**.

100% [IOM - Meeting Report- INPRO Portal Benc...](#)

Location: [CM0511 4.4.4 Database MK](#) Date: 2006-06-29 Size: 128 KB

Summary: IAEA. Subject: Meeting Report: Consultancy Meeting on "Analysis of User Requirements for the Establishment of INPRO Information **Portal** (earlier called Database) for the assessment of Innovative Nuclear Energy Systems (INS)", 30 November – 2 December 2005 and on Kick off meeting on "INPRO Benchmark study", 2 December 2005. One of INPRO tasks at Phase I-B (Part2) contained a subtask "Establishment of a databank and further development of codes (to be included into INPRO toolbox and into the Manual)" (task 4.4.4 of INPRO action plan Phase IB 2005-2006). In summary, IAEA INPRO was proposing to establish an INPRO Database as a supporting tool for the assessment of INS. Been established it could also assist in definition of necessary RD&D which could be performed jointly by INPRO member States during Phase II of INPRO. The CM concluded that the notation 'INPRO Database' might be too limited to represent the full extent of this activity and that the notation 'INPRO Information **Portal** for the Assessment of INS' (INPRO **Portal**) might be more representative for the role that this activity would fulfil within INPRO.

100% [Internal KM strategy rev 5.doc](#)

Location: [Task Force on Corporate Knowledge Manage...](#) Date: 2006-08-29 Size: 73 KB

Summary: IAEA. In so doing, the paper seeks to explain the concepts of 'knowledge'; and 'knowledge management' (KM), assesses their implications for internal, Agency purposes, briefly describes some of the types of internal KM activity currently being undertaken in-house and suggests a framework on which to build in this regard. It is sometimes claimed that tacit **knowledge** made explicit ceases to be **knowledge**, (it becomes simply information) and that information becomes **knowledge** again only when apprehended in the mind of people. 'Knowledge management' (KM) has been defined in a variety of ways but is essentially about systematic ways in which the **knowledge** that an organization needs to succeed and perform optimally is created, captured, codified, retained, shared and used. There exists a number of tools that can be used in the context of KM. Examples of such tools, briefly described in the Annex, include: After Action Reviews, Community of Practice, Exit Interviews, Identifying and Sharing Best Practices, **Knowledge Centres**, **Knowledge Harvesting**, Peer Assists, Storytelling, White Pages.

100% [Section Monthly Report May 05.doc](#)

Location: [2005](#) Date: 2006-05-15 Size: 50 KB

Summary: IAEA. Monthly Report of INIS & NKM Section for May 2005 INIS Unit Database Production and Development: Group With the 22nd production cycle of volume 36 of the INIS Database in May 2005 we reached now 48,056 records for this year, which is 1.8 % higher than the production in the same time frame last year. Crosscutting Activities INIS NCL Production: 4 NCL CD's produced and new automated procedure to process colour images was developed. Capacity Building and Liaison Group INIS/TC project in Egypt: a two weeks expert mission to the INIS centre took place. INIS/TC project in Azerbaijan: Two staff members from the INIS centre are being trained in the INIS centre of Turkey.

100% [May 2005.doc](#)

Location: [2005](#) Date: 2006-05-15 Size: 56 KB

Summary: IAEA. Monthly Report of INIS & NKM Section for May 2005 INIS Unit Database Production and Development: Group With the 22nd production cycle of volume 36 of the INIS Database in May 2005 we reached now 48,056 records for this year, which is 1.8 % higher than the production in the same time frame last year. Crosscutting Activities INIS NCL Production: 4 NCL CD's produced and new automated procedure to process colour images was developed. Capacity Building and Liaison Group INIS/TC project in Egypt: a two weeks expert mission to the INIS centre took place. INIS/TC project in Azerbaijan: Two staff members from the INIS centre are being trained in the INIS centre of Turkey.

100% [S. YANEV Yanko Lyubenov](#)

Location: [NE Departmental Meeting \(2005.02.21\)](#) Date: 2006-01-30 Size: 7472 KB

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- Conclusions
- Questions and answers
- Thank you for your attention

