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Joint ICTP-IAEA School of Nuclear Knowledge Management

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Knowledge Representation Methods and their Application

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GRS

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Examples of well Introduced Shareable Knowledge Representations

- Operating manuals
- Patent specifications
- Medical treatment prescriptions
- Text books

Some Tools for Semantic Net and Knowledge Representation

- Intelligent Views <u>http://www.i-views.de</u>
- Ontoprise <u>http://www.ontoprise.de</u>
- Concept Map (Cmap) <u>http://www.ihmc.us</u>
- Protégé <u>http://www.smi.stanford.edu/projects/protege</u>
- MindMap <u>http://www.conceptdraw.com/en/products/CDPMindMap</u>
- ThinkMap <u>http://www.plumbdesign.com/products/thinl</u>
- TouchGraph http://www.touchgraph.com
- StarTree http://www.inxight.com/map
- TheBrain http://www.thebrain.com



Knowledge Representation

- To make knowledge shareable, its representation is of interest.
 - In the scientific / technical / business / administrative world, it is custom to record knowledge representation
- Reports, descriptions w/o formalisms
- Metadata, taxonomies, semantic nets, ontologies
- Canonical representation: no hope
 - One unaccomplished hope was that a canonical representation of knowledge could be achieved, i.e. a unique representation without redundance. Except for special cases, uniqueness is nearly nowhere procurable. As an outcome, various representations of the same knowledge area can hardly be compared to show their equality.

Recent Knowledge Representation

- "Classical" Web Sites
 - High maintenance efforts
- Dossiers, compendiums, textbooks
 - Mainly textual, with links to important documents etc.
 - Little flexibility, difficult to keep up to date
- Wikis (e.g. the Free Encyclopedia http://www.wikipedia.org)
 - promising development: "dynamic", self- organising collaboration on web documents

Knowledge Representation: A Cmap on Concept Maps



Knowledge Representation: Knowledge Structure Example with Mindmap



Knowledge Representation: Mindmap Web Document

	Startseite Inhalt Übersichtsmap Iconlegende
	e Projekt SK 2010 Ihre Kontaktinformation <u>hartmut.melchior@grs.de</u>
Startseite	Chronologie Projekt SR 2510
1. Armenien - Medzamor	Avers 125
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9. NSSG	
10. PTEG	zu Informationen, Protokollinhalten und Terminen im Rahmen der Projektabwicklung
11. RAMG	zum Projekt SR 2510
12. RF/RA/06	Untersuchungen zur nuldezren Gisberheit von Kernkraftwerken in Mittel
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14. SR 2510	and Ostedropa sowie beratung des billo zur Minderung von Risiken
15. Tacis/Phare	- Durchführung übergeordneter fachlicher und organisatorischer Aufgaben-
16. Ukraine	
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Ukraine-ISF-2 NSA 17. Allee	Nach Anklicken des Themas ist man in den relevanten Informationen, welche zahlreiche weiterführende Links zu den Dokumenten aber auch zu Ankündigungen, Gremien, Organisationen, staatlichen Stellen usw. enthalten.
II. Alles	Über Zurück auf dem Explorer oben links gelangt man in das Ursprungsdokument zurück.

8

Knowledge Visualization: Semantic Miner

- Developed by Ontoprise
 - Pilot project on development of a "Containment"-Ontology
 - 2-days Workshop with 4 field and 3 KM experts: first draft
 - Refined by other experts

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Knowledge Visualization: Semantic Miner

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Knowledge Visualization: Containment Ontology



Some Odds of Knowledge

- Making explicit of what is not necessary to become explicit (wrong effort; a cat has not to express the distance to a mouse in centimeters in order to catch it)
- The 'Bad Four F' whenever modelling an issue: Freezing, Flattening, Faulting, Forgetting
- Spurious Knowledge
 - Systematic Disinformation
 - Disinformation by Negligence
- Inundation by non goal- oriented information
- Lack of order criterias / schemes for information

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Representing Knowledge

• Dossiers

- Mainly textual, with links in the text to important documents etc.
- Little flexibility, difficult to keep up to date
 - → promising development: Wiki (e.g. the Free Encyclopedia <u>http://www.wikipedia.org</u>) : dynamic" collaboration on web documents
- "Classical" Web Sites
 - High maintenance efforts

- "Knowledge Representation" in a more formal sense
 - Method: Conceptualization of a Knowledge Domain (Model)
 - Collection of relevant facts and objects ("concepts") in the domain
 - Characterization of the concepts by its properties ("attributes")
 - Description of the relation between concepts ("relations")
 - Assignment of individuals ("instances") to concepts
 - Knowledge Nets (Topic Maps, Concept Maps, Ontologies, Semantic Nets ...)
 - Systematic Approach
 - (semi)formalized: may be understood by machines
 - Inferences may be drawn (queries)
 - Consistency checks
 - Controlled Vocabulary defined by experts
 - Visualization for ease of navigation

Experience gained

- Capturing Knowledge of Leaving Experts
 - Θ identification of critical knowledge still very informal
 - ΘΘ to date, no formal process in place; few activities, time is running out
 - Strategies to include leaving experts in knowledge representation activities
- Knowledge representation and mapping
 - \oplus Tools in place
 - The notion is spreading, interest in some fields after demonstrating pilot applications
 - Appreciable navigation and retrieval improvements
- Process-oriented KM
 - \oplus ground has been laid
 - Θ extensive application still missing

Knowledge Activities related to Standards of Safety

- Sharing of knowledge on relevant safety issues
 - discussions and exchange of information in working groups
 - the exchange of recent knowledge on specific topics
 - definition of requirements for safety assessment methods
 - discussion of cross-cutting issues by multi-disciplinary expert groups (for example the activities on safety margins)
 - the definition of state of art and collective opinions on key safety issues
 - Generation of new scientific information

- specification of primary research areas
- experimental projects and analytical exercises such as benchmarks and international standards
- information collection on safety relevant events and their evaluation

Knowledge Activities related to Standards of Safety (cont.)

- Contribution to competence maintenance
 - transfer of information to countries with shrinking resources in nuclear safety research
 - training of young scientific people through involvement in national and international research projects
 - contribution to maintenance of unique experimental facilities and capabilities
- Archiving and distributing information
 - document management on joint programs
 - management of experimental data
 - conducing seminars and conferences
 - release of reports to the public.



Thank you for your Attention