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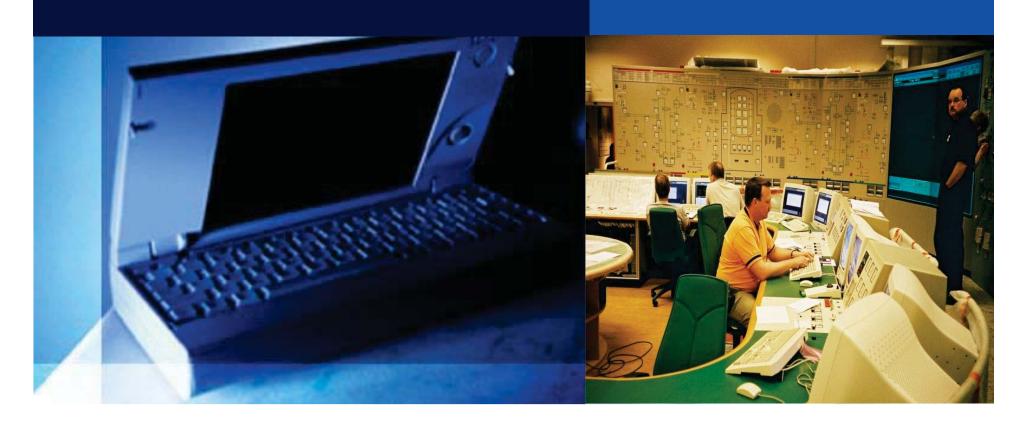
#### Joint ICTP-IAEA School of Nuclear Energy Management

5 - 23 November 2012

Human Resource Development In a Nuclear Organization

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# School of Nuclear Energy Management Human Resource Development In a Nuclear Organization



### **Objectives**



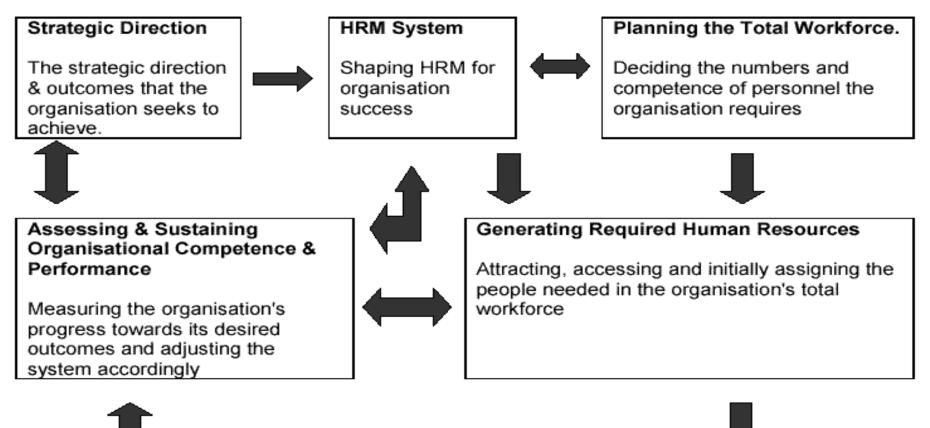
2 State the four 'pillars' of Human Resource Management as part of an Integrated Management System



Describe the Systematic Approach to Training (SAT) Model



## HRM and Company Strategy



Investing in Human Resource Development & Performance

Developing & reinforcing competence and performance in individual groups and teams in the organisation's total workforce

#### **National Environment**



ICTP/ RRM HRD



- 1. Identify vacancy
- 2. Prepare job description and person specification
- 3. Advertising the vacancy
- 4. Managing the response
- 5. Short-listing
- 6. Arrange interviews
- 7. Conducting interview and decision making



It is about job performance, not about personality.

#### Performance standards should

be in place and known to the employees. Quantity, quality, timeliness, Effective use of resources, Effects of Effort, Manner of Performance, Method of Performing Assignments

It should be clear how to measure and observe performance: Direct observation Specific work results Reports and records, Commendations or constructive or critical comments received

- Challenge to motivate
  through payment
- Areas to be defined:
- Hight
- Mode (Salary, wage per piece/per hour/ per week, ...)
- Bonuses (individual or group bonuses, risk money)
- Fringe benefits and work-life balance
- Tools to establish Trust and Loyalty



- How the career growth happens?
- (tests and licences, special achievements, frequency of the career steps, etc)
- Who replaces the 'growing person'?
- Vertical/horizontal moving in the career

### **The Demand for Human Resource**



# **Ensuring Competence (HRD)**

- Identify responsibilities/accountabilities of organisational units for delivering business objectives
- Identify individual roles and responsibilities within organisational units, consistent with above
- Identify individual competence requirements
- Use competence requirements as the basis for selection and recruitment of new staff
- Develop individual competence using a Systematic Approach to Training (SAT) process

# 2. Organising Work Activities

Ensure Individuals' work assignments and objectives are aligned to Organisational objectives and consistent with their demonstrated competence

- Ensure employee reward/remuneration mechanisms are consistent with Organisational objectives
- Encourage effective team working
- Provide an effective Leadership framework

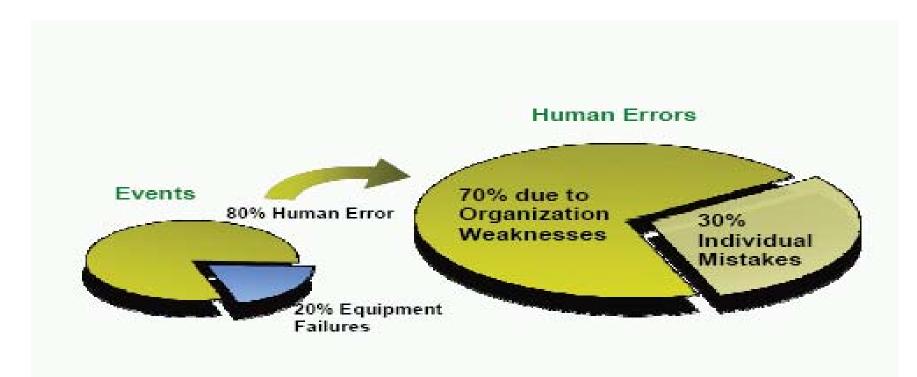
# **3. Anticipating HR Needs**

Workforce Planning

- Succession management the process of identifying critical job positions and people with the potential to fill them
- Career management helping individuals reach their full potential and aligning this with the needs of the organisation
- Anticipating organisational/process/external environment changes and their impact on competence needs

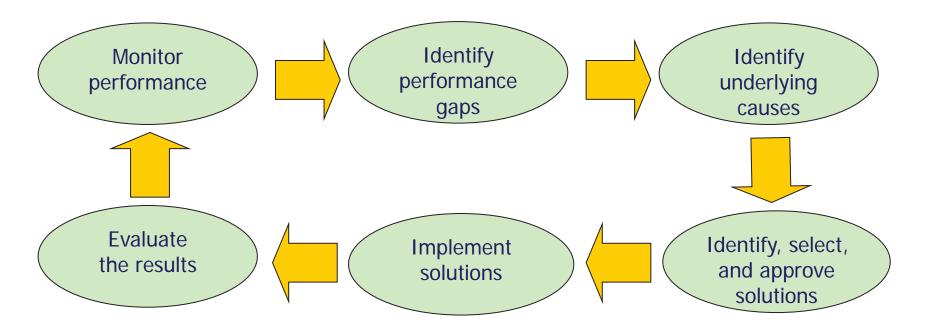


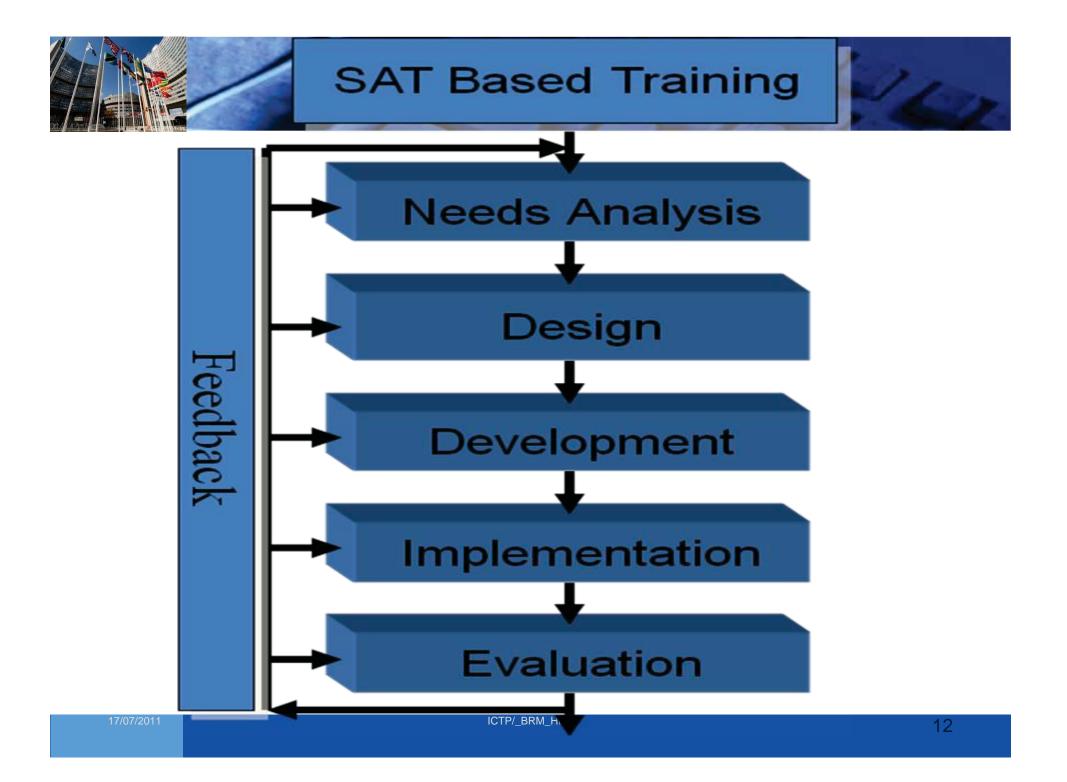
## 4. Continuously improve Performance





#### **Performance Improvement Model**





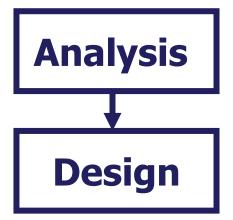


#### **SAT Step 1 – Analysis Phase**



The purpose of this phase is to identify those jobs and their related tasks and competencies for which training is required. Competencies are defined to be groups of knowledge, skills and attitudes (KSAs) needed to perform a particular job

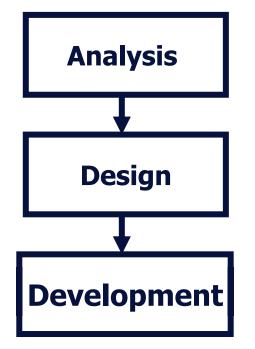




### SAT Step 2 – Design Phase

The purpose of the design phase is to convert the competencies/KSAs that were selected for training during the analysis phase into training objectives, and to sequence these training objectives into a training plan for initial and continuing training.

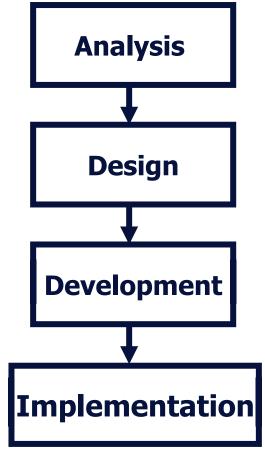




### SAT Step 3 – Development Phase

The purpose of the development phase is to produce the materials needed for the implementation of initial and continuing training programmes. All training materials should be consistent with site/plant documentation

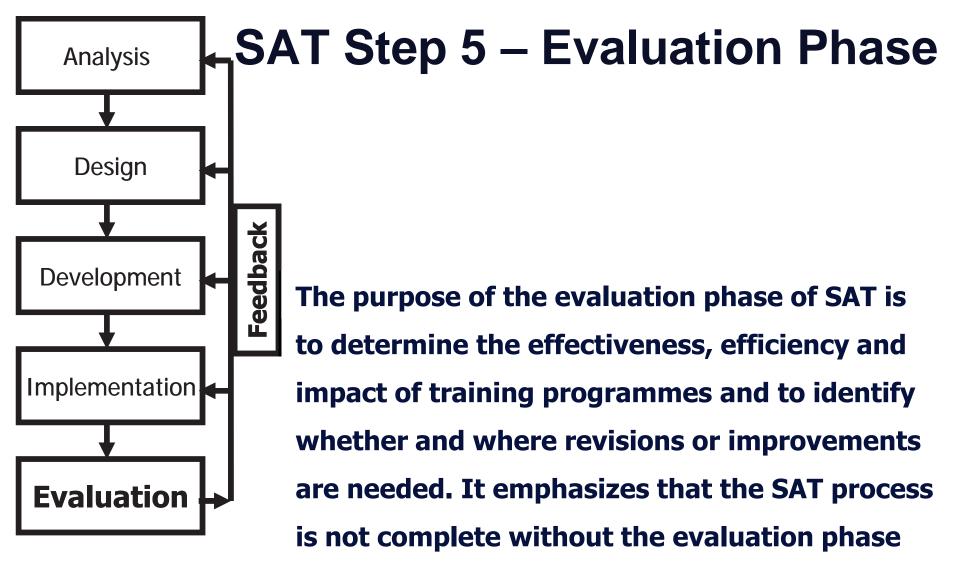




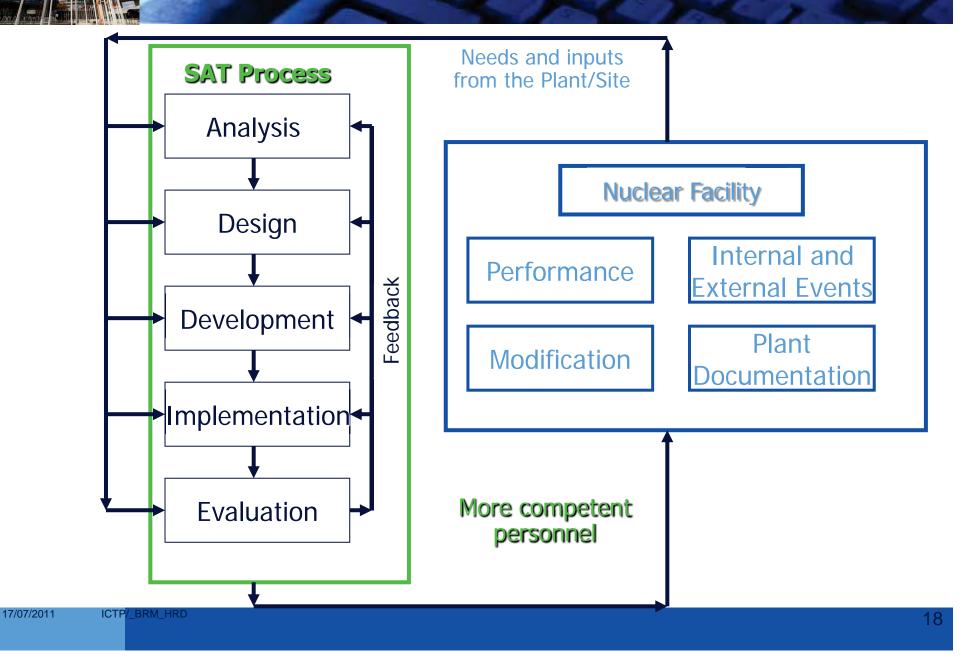
#### SAT Step 4 – Implementation Phase

Training implementation is the <u>conduct</u> <u>of training</u> using materials and lesson plans developed during earlier phases. Hence, the most relevant input to this phase is the trainees. Similarly the most relevant output is competent personnel.





#### **SAT Process and Business Requirements**



# **Key points on HRD**

- Training, and competence development, is a continuous process; initial training is needed for job authorisation, continuing training is needed to sustain, and develop, competence
- Continuous improvement, and therefore individual performance improvement is needed throughout the life cycle
- \* HRM/HRD must be aligned to Business objectives, and other management processes (IMS) and must be flexible and adaptable to meet changing business needs
- Individual development must be consistent with Organisational Objectives

# Thank You!

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