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Organizational Culture - Safety Culture

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We talk about different dimensions:

- Nation
- Organization
- Subculture within an organization
- Individual

What is culture?

Most of the culture is below the surface



Above the surface we find the visible aspects of culture: artefacts, people's actions, language use

Below the surface we find:
norms
values
fundamental assumptions of reality

Levels of the culture

Artefacts and Behaviours

- Architecture
- Language
- Rituals
- Clothing
- Physical expressions of the culture

Espoused Values

- Strategies
- Goals
- Principles
- Beliefs

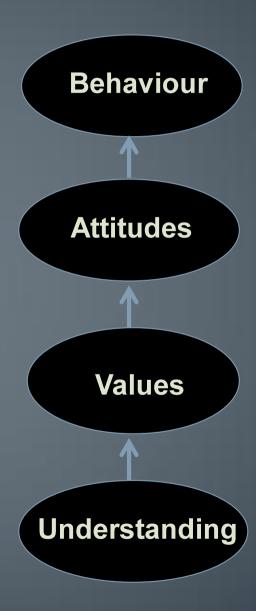
...can be elicited

Basic Assumptions

- Understanding of reality
- Basis on which people act upon

...unconsciously held and related to the ongoing sensemaking process

The root of culture



Organizational Culture

 The <u>values</u> and <u>behaviors</u> that <u>contribute</u> to the unique social and <u>psychological environment</u> of an organization.

• It is based on shared <u>attitudes</u>, <u>beliefs</u>, <u>customs</u>, express or <u>implied contracts</u>, and written and unwritten <u>rules</u> that the organization <u>develops</u> over time and that have <u>worked</u> well enough to be considered <u>valid</u>.

Let us start the game!

